

Kaiser Permanente Northwest (KPNW) is following the guidance and working in concert with local, state, and federal agencies on COVID-19 protocols. To aid our community-based organizations, we've compiled these frequently asked questions.

What are the latest recommendations by local, state, and federal agencies on COVID-19?

For the latest information about the virus, prevention, sanitation, etc., visit the websites below. This information is updated on an ongoing basis; check back frequently for updates.

- Oregon Health Authority (OHA)
<https://www.oregon.gov/oha/PH/DISEASES/CONDITIONS/DISEASESAZ/Pages/emerging-respiratory-infections.aspx>
- Washington State Department of Health <https://www.doh.wa.gov/Emergencies/Coronavirus>
- Portland's Tri County Health Officer <https://multco.us/health-officer>
- Multnomah County <https://multco.us/novel-coronavirus-covid-19>
 - Culturally specific materials <https://multco.us/novel-coronavirus-covid-19/covid-19-workshop-materials>
- Washington County <https://www.co.washington.or.us/HHS/CommunicableDiseases/covid-19.cfm>
 - Vision Action Network multilingual resources <https://bit.ly/3b5umKq>
- Clackamas County <https://www.clackamas.us/alert>
- Yamhill County <https://www.co.yamhill.or.us/>
- Lane County <https://www.lanecountyor.gov/coronavirus>
- Marion County <https://www.co.marion.or.us/HLT/Pages/COVID-19.aspx>
- Polk County <https://www.co.polk.or.us/ph/novel-coronavirus-covid-19>
- Linn County <http://www.co.linn.or.us/>
- Benton County <https://www.co.benton.or.us/coronavirus>
- Clark County <https://www.clark.wa.gov/covid19>
- Cowlitz County <http://www.co.cowlitz.wa.us/COVID-19>

What resources are available for assisting the homeless?

For the latest information, visit the websites below. This information is updated on an ongoing basis; check back frequently for updates.

- U.S. Department of Housing and Urban Development (HUD)
<https://www.hudexchange.info/news/materials-posted-infectious-disease-preparedness-guidance-for-homeless-assistance-providers/>
- National Health Care for the Homeless Council (NHCHC) <https://nhchc.org/clinical-practice/diseases-and-conditions/influenza/>
- The National Alliance to End Homelessness <https://endhomelessness.org/coronavirus-and-homelessness/>
- Multnomah County Joint Office of Homeless Services <https://multco.us/joint-office-homeless-services/covid-19-and-homelessness-multnomah-county>
 - Look to your local county public health agencies for further information.

Can KPNW provide my organization with hand sanitizer, masks, and other medical supplies?

KPNW does not have a surplus of supplies to distribute throughout the community. KPNW is working

with all KP regions to ensure our hospitals and clinics have the necessary supplies to serve our members and patients. Should a source for supplies be identified, we will inform our community partners asap.

Revenue for my organization has been affected by COVID-19; can my organization apply for emergency funding from KPNW?

KPNW is evaluating mechanisms for emergency funding. Should emergency funding become available, we will inform our community partners asap.

Can a KPNW representative come to my organization to speak about COVID-19?

Local health officials are best positioned for this type of request. Please continue to refer to the resources in this document for the latest information.

My organization relies on volunteers to operate but many of them have cancelled; can KPNW help recruit volunteers for my organization?

KPNW can list volunteer opportunities on our intranet for employees to connect with. If you would like to post a volunteer opportunity, please contact Ron.R.Shools@kp.org to obtain a project submission form. Volunteering is conducted on personal time outside of employee working hours.

What is KP doing nationally to help combat COVID-19?

KP is investing in national public health systems in the following ways:

- The Center for Disease Control (CDC) is receiving a \$1 million contribution to help strengthen our country's public health infrastructure, increase capacity to respond to national pandemics and outbreaks, and protect the health of our communities.
- The National Health Care for the Homeless Council (NHCHC) is receiving a \$1 million contribution to help address the critical threat COVID-19 poses to the homeless and elevate the ability to care for our most vulnerable populations.

What else is KPNW doing to help community-based organizations dealing with COVID-19?

KPNW is exploring other ways we can support our community partners. We will share details as soon as we have information.